

Request for Proposals RFP 2021 - Professional Services Integrator of Record

CITY OF BOARDMAN, OREGON

Issued: August 26, 2021
Due Date: September 30, 2021, by 2:00 p.m.

For further information contact:

Mike Lees, P.E., acting as
City of Boardman Engineer of Record
541-963-8309
mlees@andersonperry.com

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The City of Boardman, in Morrow County, Oregon, is seeking professional services to be provided by a Control System Supplier (CSS) to act as Integrator of Record to upgrade and modernize the existing water and wastewater control systems and assist the City with future control needs as required.

Notice to Proposers

All proposals shall be:

- Submitted to the City of Boardman in a sealed envelope and delivered to:

City of Boardman
Attn: Mike Lees, P.E., acting as City of Boardman Engineer of Record
200 City Center Circle
Boardman, Oregon 97818

- Sealed proposals will be received until 2:00 p.m. September 30, 2021.
- The outside of the envelope shall be clearly marked:

“RFP 2021 - Professional Services Integrator of Record”

- All proposals shall be in the format requested or they may be rejected by the City of Boardman.
- It shall be the Proposer’s responsibility to ensure that the proposal is delivered to the City of Boardman at the specified address above before the time and date set for proposal closing as noted in the solicitation.
- The City of Boardman will not be responsible for proposals delivered to any location other than the address listed above. Proposals delivered to another address or past due date and time will be considered non-responsive.

Request for Proposals (RFP) documents may be obtained via email request to Mike Lees, P.E., acting as City of Boardman Engineer of Record, at email mlees@andersonperry.com, phone: 541-963-8309.

Mike Lees, acting as City of Boardman Engineer of Record, shall act as the facilitator for this proposal

The City of Boardman may, for good cause, reject any or all proposals upon finding it is in the public interest to do so and to rescind the award at any time before the execution of said contract by all parties with no liability against the City of Boardman.

Proposal and Award Timeline

August 26, 2021	RFP Issued
September 22, 2021	Last day for submittal of questions and system walkthrough
September 27, 2021	Last day for addenda to be issued
September 30, 2021	Proposals due by 2:00 p.m. PST
October 7, 2021	Finalists invited to interview (if necessary)
October 14, 2021	Notice of Intent to Award Contract

The City of Boardman reserves the right to modify this schedule at its discretion. Proper notification of changes in the response schedule will be made via addenda..

General Background Information

The City of Boardman is located in Morrow County, Oregon, along the Columbia River. The City operates two drinking water collector wells with an approximate capacity of 12,000 gallons per minute. Pumps within the collector wells deliver raw water to the storage reservoir/booster pump station. The current water treatment for the City is provided by an on-site sodium hypochlorite (chlorine) generator station that injects chlorine into a chlorine injection manhole, distributing to either the ground-level storage reservoir or clear well. The City also operates two water storage reservoirs with a total capacity of approximately 425,000 gallons that deliver water to the City's booster pump station. Water from this booster pump station flows into the distribution system to customers.

The City's wastewater system consists of a gravity sewer network and pressure sewer system that feed into a main interceptor sewer. Three primary wastewater lift stations located along the interceptor sewer assist in the conveyance of wastewater to the City's treatment lagoons. Wastewater flows into Lagoon 1, where any overflow is allowed into Lagoon 2, then enters tertiary Lagoon 3. The total storage capacity of the wastewater treatment facility is 61.6 million gallons.

Scope of Services

The purpose of this solicitation for professional services is for the City of Boardman to hire a CSS that can develop a phased plan to upgrade the current system to allow for centralized control and monitoring, data logging, and more advanced alarm notification. The City also desires the successful applicant to be able to design, develop, and integrate any control systems that may be required to expand the current water and wastewater systems. The successful applicant will also be expected to perform maintenance and emergency repairs on the existing control systems and any future upgrades to the control systems in a timely manner. Proposers must understand that upgrades to the current control systems will be done in phases as the City completes water and wastewater infrastructure improvements. No phase of the proposal will be started without the consent of the Boardman City Council, and the Boardman City Council reserves the right not to proceed with any of the upgrades to the current control systems. If no upgrades are approved, the successful Proposer is still expected to perform routine maintenance and repairs on the existing control systems, and design and integrate any control systems required for future expansion of the water and wastewater systems.

Pre-Proposal System Walkthrough

A pre-proposal system walkthrough can be scheduled on or before September 22, 2021, with a minimum 48-hour notification. Applicants are highly encouraged to perform a system walkthrough.

Proposal Content for Evaluation

Proposers shall provide the following information in the order listed below. Each item will be scored by the number of points listed next to the information. The points listed are the maximum amount that can be given during evaluation.

1. Cover Letter (5 points)

An introductory letter shall be prepared by each Proposer and included as the first page of the proposal. The introductory letter is limited to one page in length. The cover letter must include the date, the RFP name, the Proposer's name, contact person, telephone number, email address, and complete mailing and street address. The letter should express the Proposer's interest in the project

and summarize any key qualifications or other relevant information. The letter must also acknowledge the receipt of any addenda to the RFP. The cover letter shall be signed by an officer of the company with the authority to commit to contractual obligations on behalf of the company.

2. Project Approach (25 points)

This section shall describe the overall project approach for the proposed phased upgrade to the existing control systems. Information concerning the design and configuration of the control system upgrades should be provided and convey a clear understanding of the existing control systems. Multiple aspects of the project approach should be addressed, but not limited to, design/hardware, software/platform, installation, maintenance, training, and ease of operator use.

3. Similar Experience and Past Performance (25 Points)

Proposer shall provide a list of at least three similar projects performed in the last five years. For each project, provide the following information:

- Project title/name
- Name and address of client
- Client contact person and contact information
- Summary of project scope and services provided

4. Support: Proximity/Availability to the City of Boardman (25 points)

Proposer shall include the availability of personnel to the City of Boardman to respond to and perform control system repairs and general maintenance. Detail the proximity of personnel or offices that will be providing on-site services, the approximate response time, and the availability and hours, if any, of support provided over the telephone.

5. Cost Analysis (10 points)

Proposers shall submit a cost proposal that addresses various cost elements. The list below contains the information required to prepare the components list and cost analysis. Proposers shall submit an anticipated cost for each of the following categories:

a. Upgrade to City Control Systems

- i. Capital cost for system design, installation, testing, and training
 - 1. Collector wells
 - 2. Water reservoirs
 - 3. Water booster pump station
 - 4. Wastewater lift stations
 - 5. SCADA system
- ii. Annual operating costs including:
 - 1. License fee per month, per year
 - 2. Radio/cellular communication fee
 - 3. VPN support
 - 4. On-site support
 - 5. After hours support
 - 6. Follow-up on-site training
 - 7. Other annual support costs

b. A fee schedule for maintenance, repairs, and emergency call-out.

6. Ancillary Support Services Provided (10 points)

Proposers shall include information on ancillary support services the Proposer typically offers or may offer through existing subcontractor relationships. Examples of such services could include:

- Professional electrical engineering services
- Development of control system one-line diagram drawings
- Providing UL-listed control system cabinets
- Providing mobile device access to system information
- Programming, adjusting operations, and/or servicing backup power generation

Evaluation and Selection Process

Proposals shall be subjectively evaluated by the City of Boardman with points assigned on the criteria in this RFP. Those proposals submitted that do not meet mandatory requirements outlined herein will not be evaluated.

The role of the selection committee shall include a complete review of all documents submitted. The selection committee may invite recommended finalists for interviews based solely upon its evaluation of the selection criteria. The selection committee, at its sole discretion, may forego the interview process.

The selection committee will forward a recommendation for selection of one firm to the Boardman City Council for consideration of award. Any agreement between the City of Boardman and the selected firm shall be subject to Boardman City Council approval. Selection of the successful firm will be entirely at the discretion of the Boardman City Council, and the Boardman City Council reserves the right to waive minor irregularities in the selection process and to reject any and all proposals.

Selection committee members may not be contacted or solicited by any firm or individual submitting proposals during the proposal solicitation and review process, with exception of the facilitator in accordance with the directions herein.

Proposal Requirements and Contents

Proposals shall comply with the following, and where the Proposer is asked to provide information, there shall be a full discussion (and attachments where necessary):

1. Format

Proposals, including attachments, shall not exceed 30 standard size (8-1/2" x 11") pages, minimum 11-point font. For the purpose of demonstrating workflows or timelines in a legible manner, Proposers may use up to two larger sheets of paper not to exceed 11"x17". If such use is made, it must be for legibility purposes only and will be considered part of the page count.

Proposers shall provide **one bound copy of the proposal**. Proposer shall also provide **one copy in PDF format on a USB storage drive**. Divider sheets, void of specifics related to the proposal content and evaluation, are required. Divider sheets and cover letter will not be included in the page count. Facsimile or emailed transmissions will not be accepted. The title page or cover letter must include the date, RFP name, the Proposer's name, contact person, telephone number, email address, and complete mailing and street address.

2. Acceptance of Proposal Specifications, Terms, and Conditions

The successful Proposer acknowledges and accepts that provisions of this RFP and no others will control any contract awarded unless the successful Proposer expressly states, in whole or by reference, alternate terms or conditions which the successful Proposer wishes the City of Boardman to consider with their proposal.

3. Anti-Discrimination

In connection with this RFP and in performance of any subsequent contract, Proposers shall not discriminate against any employee or applicant for employment because of race, color, religion, sex, national origin, age, marital status, sexual preference, and/or being physically challenged. Proposers shall take action to ensure that all applicants are treated equally during employment without regard to such status.

4. Commitment to Enter into Contract

At the beginning of the proposal there shall appear the following statement endorsed by a person authorized to bind the Proposer in contract: "If this proposal is accepted by the City of Boardman, [insert name of proposer] covenants to execute the contract documents for the work upon completion of negotiations." An example agreement the City of Boardman intends to enter into is attached.

5. Compliance with Applicable Laws

In connection with this RFP and the contract, Proposers shall comply with all applicable laws in all aspects in connection with the procurement process of this project and the performance of the contract whether such laws are stated herein or not.

6. Contract and Insurance Coverage

The City of Boardman and selected firm will negotiate the Agreement for Professional Services, and the selected Proposer shall furnish Certificates of Insurance meeting the agreement terms. If the selected firm and the City of Boardman cannot come to an agreement within a reasonable time, the City of Boardman, without penalty, will release the selected firm and begin negotiation with the second ranked firm.

7. Delayed Proposal Closing Time/Proposal Opening

The time and date set for the proposal closing and proposal opening will advance to the same time on the City of Boardman's next business day in the event that weather or contingency causes the City of Boardman to be officially closed at the time and date set for the proposal closing and proposal opening.

8. The City of Boardman's Rights

The City of Boardman may investigate the qualifications of any Proposer under consideration, may require confirmation of information furnished by a Proposer, and may require additional evidence of qualifications to perform the work described in this RFP.

The City of Boardman reserves the right, in its sole and absolute discretion and without recourse by Proposers, to take any of the following actions:

- Reject any or all proposals
- Issue a new RFP
- Cancel, modify, or withdraw this RFP

- Issue addenda, supplements, and modifications to this RFP
- Modify the RFP process (with appropriate notice to Proposers)
- Appoint staff or other contracted professionals to review RFPs and seek the assistance of outside technical experts in the response to evaluations
- Hold meetings and exchange correspondence with Proposers to seek an improved understanding and evaluation of the responses
- Waive minor irregularities in responses
- In negotiations for the contract with the selected Proposer, change the dates for performance from that set forth herein, and/or
- Refuse to issue a contract and/or agreement at all.

The City of Boardman is not obligated to enter into any contract and/or agreement, and under no circumstances shall it have any obligation to pay for any costs or expenses incurred by any Proposer in the preparation or submission of a response to this RFP or in anticipation of a contract.

Proposers are solely responsible for all costs and expenses of any nature associated with responding to this RFP, attending briefing(s), providing supplemental information, and all subsequent costs and expenses. By submitting a response to this RFP, a Proposer disclaims any right to be paid for such costs by the City of Boardman or anyone else.

9. Investigation

The Proposer shall make all investigations necessary to be informed regarding the service(s) to be furnished.

10. Late Proposals

Proposals received after the time and date set for proposal closing will be returned to the Proposer unopened.

11. Mistakes, Errors, and Omissions in Solicitation

Any mistakes, errors, and omissions in this solicitation must be reported immediately to the facilitator of this RFP on behalf of the City of Boardman, as identified herein.

12. Advertisement of RFP

The City of Boardman will send copies of the RFP directly to regional CSSs, advertise in the newspaper of record, and post the RFP to the City of Boardman website (cityofboardman.com)

13. Written Questions, Comments and Addenda, and Rules of Contact

Questions and comments pertaining to this solicitation must be submitted in writing according to the Proposal and Award Timeline to the facilitator of this RFP on behalf of the City of Boardman, as identified herein.

Proposers shall not contact any elected official of the City of Boardman during the selection process.

If, in the City of Boardman's opinion, additional information is necessary, such information will be supplied in the form of addenda. Addenda shall have the same binding effect as though contained in the main body of this RFP. The successful Proposer shall acknowledge receipt of all addenda issued in the proposal cover letter. Addenda shall be sent within a reasonable time to allow prospective Proposers to consider them in preparing proposals.

ORAL INSTRUCTIONS OR INFORMATION CONCERNING THE RFP OR THIS PROJECT GIVEN OUT BY ELECTED OFFICIALS, EMPLOYEES, AGENTS, OR REPRESENTATIVES OF THE CITY OF BOARDMAN TO PROSPECTIVE PROPOSERS SHALL NOT BIND THE CITY OF BOARDMAN AND SHALL NOT BE RELIED UPON.

Other City of Boardman employees or agents, including selection the committee but excluding the facilitator specified herein, shall not be contacted once the RFP is issued and until a final selection is made.

**MASTER INTEGRATOR OF RECORD AGREEMENT FORM
AGREEMENT FOR GENERAL CONTROL SYSTEM SUPPLIER SERVICES**

THIS AGREEMENT, made this ____ day of _____, 20__, by and between _____, hereinafter referred to as the Control System Supplier (CSS), and **the City of Boardman, Oregon** hereinafter referred to as the Owner.

The Owner has need of CSS services from time to time for various work tasks or projects. The Owner hereby designates the CSS as "Integrator of Record for The City of Boardman, Oregon." The Owner may utilize the CSS to provide services as may be needed by authorizing individual Work Orders which will be extensions of this general control system supplier agreement, subject to all of the provisions contained herein. The scope of work and cost of services for each specific request shall be described in each Work Order outlining the CSS's services. The CSS, acting as an independent control system supplier firm, agrees to provide the necessary control system supplier services under the terms and conditions as outlined herein and as may be further detailed and described in the respective Work Orders.

WITNESSETH:

That for and in consideration of the mutual covenants and promises between the parties hereto, it is hereby agreed:

SECTION A – CONTROL SYSTEM SUPPLIER SERVICES

WORK ORDERS

The Owner shall request the CSS to provide Professional Services whenever the Owner wishes to engage the CSS. A Work Order (see general format attached to this Agreement as Exhibit "A") shall be prepared which describes the scope of services to be provided by the CSS, any special contractual agreements that are applicable to the Work Order, and the method of compensation for the services to be performed. The CSS will provide the services outlined in the Work Order after the Work Order has been approved and authorized by both the Owner and the CSS's representatives. Work Orders will be prepared for each specific project or work task to be performed for the Owner.

CONTROL SYSTEM SUPPLIER SERVICES

When requested by the Owner in a Work Order, the CSS may provide control system supplier services of the general type and scope outlined in Exhibit "B."

SECTION B - COMPENSATION FOR CONTROL SYSTEM SUPPLIER SERVICES

The Owner shall compensate the CSS for the various control system supplier services to be provided on either a Lump Sum Basis or on a Time and Materials Basis as the Owner and CSS agree. The method(s) of compensation shall be defined in each Work Order and as described herein.

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1. Lump Sum Basis

The Owner shall compensate the CSS on a lump sum amount basis for the tasks defined and at the dollar amounts stated in the respective Work Orders. If during the course of the work, the scope of the work should substantially change, the Owner and the CSS shall amend the Work Order to cover the revised scope and lump sum cost of services.

2. Time and Materials Basis

The Owner shall compensate the CSS on a time and materials basis, plus direct reimbursable expenses, for the tasks defined in the respective Work Orders.

Direct reimbursable expenses shall include such direct job costs as the cost of travel, subsistence, lodging, special tests and services of special or outside consultants, plus 10 percent to cover handling, overhead, and insurance costs, etc. Mileage shall be charged at \$0.56 per mile. This rate may be adjusted annually to reflect IRS allowances. There shall be no charge for telephone calls, postage, and secretarial services.

3. Payment

The Owner agrees to pay the CSS for the services outlined in this section on a monthly basis for the actual services provided. The CSS will render to the Owner an itemized bill at the end of each month, for compensation for such services performed under each separate Work Order during such month, the same to be due and payable by the Owner to the CSS. Past due amounts owed shall include a service fee charge of 12 percent annual interest beginning the 30th day after the date of billing. The CSS may suspend work under this Agreement until the account is paid in full.

SECTION C - RESPONSIBILITIES OF OWNER

1. The Owner shall provide the CSS with all criteria and full information as to the Owner's requirements for the services to be provided, including objectives and constraints, performance requirements, and any budgetary limitations.
2. The Owner shall furnish to the CSS all available information pertinent to the work including, if applicable, reports, existing Drawings, and known information concerning the existing control system, etc.
3. The Owner shall provide for full, safe, and free access for the CSS to enter upon all property required for the performance of the CSS's services under this Agreement.
4. The Owner shall give prompt written notice to the CSS whenever the Owner observes or otherwise becomes aware of a Hazardous Environmental Condition or of any development that affects the scope or time of performance of the CSS's services, or any defect or nonconformance in the CSS's services or in the work of any contractor.

SECTION D - TERM OF AGREEMENT

The term of this Agreement shall be for three years, to be extended automatically for succeeding three-year periods indefinitely, unless either the CSS or Owner deliver written notice to the other not less than 30 days before the three-year anniversary date of the commencement of the term of this Agreement requesting renegotiation or termination of this Agreement. Notwithstanding the content of any other term or provision of this Agreement, this Agreement may be terminated at any time by either the CSS or Owner by delivery of written notice to the other at least 30 days prior to the date of termination.

SECTION E - GENERAL PROVISIONS

1. This Agreement represents the entire and integrated agreement between the Owner and the CSS. This Agreement may be amended only by written instrument signed by both the Owner and the CSS.
2. This Agreement is not exclusive to either party. The Owner may contract with other control system supplier firms as the Owner deems appropriate and in the best interest of the Owner.
3. Approval of a Work Order under this Agreement by the Owner and the CSS will serve as written authorization for the CSS to proceed with the services called for in this Agreement and as further defined in the respective Work Order.
4. Neither party shall hold the other responsible for damages or delays in performance caused by acts of God, strikes, lockouts, accidents, or other events beyond the control of the other or the other's employees and agents.
5. In the event any provisions of this Agreement shall be held to be invalid and unenforceable, the remaining provisions shall be valid and binding upon the parties. One or more waivers by either party of any provisions, term, condition or covenant shall not be construed by the other party as a waiver of a subsequent breach of the same by the other party.
6. The CSS intends to render their services under this Agreement in accordance with generally accepted professional practices and makes no warranty expressed or implied. The CSS shall be responsible for the professional quality, technical accuracy, timely completion, and coordination of all designs, reports, and other services furnished by the CSS under this Agreement. The CSS shall, without additional compensation, correct or revise any errors, omissions, or other deficiencies in their designs, reports, and other services.
7. Any opinion of project costs prepared by the CSS represents their judgment as a design professional and is supplied for the general guidance of the Owner. Since the CSS has no control over the cost of labor and material, or over competitive bidding or market conditions, the CSS does not guarantee the accuracy of such opinions as compared to actual costs to the Owner.
8. The CSS shall acquire and maintain statutory Worker's Compensation insurance coverage, employer's liability, and comprehensive general liability insurance coverage.
9. This Agreement is to be binding on the heirs, successors, and assigns of the parties hereto and is not to be assigned by either party without first obtaining the written consent of the other.

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10. There are no third-party beneficiaries of this Agreement between Owner and CSS and no third party shall be entitled to rely upon any work performed or reports prepared by the CSS hereunder.
11. Neither the Owner nor the CSS shall delegate their duties under this Agreement without the written consent of the other.
12. This Agreement may be terminated by either party in the event of default under this contract by the other party. Either party may do so by giving written notice to the other of its intent to terminate this Agreement for substantial failure to perform according to this Agreement, which written notice shall specify the failure and demand correction or remedy thereof in 20 days. In the event of failure to remedy or correct in 20 days, this Agreement may be terminated in writing at the option of the party giving the prior notice. If this Agreement is terminated, the CSS shall be paid for services based on actual manhours worked to the termination notice date, including reimbursable expenses due, less any amount in dispute.
13. Unless otherwise specified within this Agreement, this Agreement shall be governed by the law of the State of Oregon.
14. The Owner will require that any contractor or subcontractor performing work in connection with this Agreement to hold harmless, indemnify and defend, the Owner and the CSS, their consultants, and each of their officers, agents, and employees from any and all liability claims, losses or damage arising out of or alleged to arise from the contractor's (or subcontractor's) negligence in the performance of the work described in the Work Orders, but not including liability that may be due to the sole negligence of the Owner, the CSS, their consultants, or their officers, agents and employees.
15. The Owner and CSS acknowledge that during projects, changes may be required as the result of possible omissions, ambiguities, inconsistencies, or changes which will result in a better overall project for the Owner, or changes which are necessary due to unusual field conditions, or construction circumstances beyond the control of the Owner, CSS, or contractor.

As a consequence of the above, the Owner realizes that the CSS may be entitled to additional payment. The Owner agrees to set up a reserve in the project budget to be used as required to make additional payments to the CSS with respect to such changes. When additional payments are due to the CSS, they will be made in accordance with an approved change order. The Owner further agrees to make no claim by way of direct or third-party action against the CSS with respect to additional payments made to construction contractors or as a result of any claim made by construction contracts relating to such changes.

16. The CSS shall comply with all applicable provisions of the Regulations of the U.S. Department of Commerce (Part 8 of Subtitle 15 of the Code of Federal Regulations) issued pursuant to the Civil Rights Act of 1964, in regard to nondiscrimination in employment because of race, religion, color, sex, or national origin. The CSS shall comply with Executive Order 11246 (41 CFR 60-1.4), Section 503 of the Rehabilitation Act of 1973 (41 CFR 60-741.5(a)), Section 402 of the Vietnam Era Veterans Readjustment Act of 1974 (41 CFR 60-250.5(a)), the Jobs for Veterans Act of 2003 (41 CFR 60-300.5(a)), and, the organizing and collective bargaining Clauses of Executive Order

13496 (29 CFR 471). The CSS shall comply with applicable federal, state, and local laws, rules, and regulations concerning Equal Employment Opportunity.

17. To the fullest extent permitted by law, the Owner and CSS each agree to indemnify and hold the other harmless, and their respective officers, employees, agents, and representatives from and against liability for all claims, losses, damages, and expenses, including reasonable attorneys' fees, to the extent such claims, losses, damages, and expenses are caused by the indemnifying party's negligent acts, errors, or omissions. In the event claims, losses, damages, or expenses are caused by the joint or concurrent negligence of the Owner and CSS, they shall be borne by each party in proportion to its negligence.

This Agreement is executed in duplicate the day and year written at the beginning of this Agreement.

Control System Supplier:

Owner:

City of Boardman, Oregon

By _____

By _____

Name _____

Name Karen Pettigrew

Title _____

Title City Manager

(SEAL)

(SEAL)

Attest

Attest

By _____

By _____

Name _____

Name _____

Title _____

Title _____

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EXHIBIT "A"

Work Order - _____ and the City of Boardman, Oregon

Project Title _____

Work Order No. _____

Date _____

I. SCOPE OF SERVICES

In accordance with the AGREEMENT FOR GENERAL CONTROL SYSTEM SUPPLIER SERVICES dated _____, the Owner hereby authorizes the Control System Supplier (CSS) to perform the following services:

II. SPECIAL CONDITIONS

SPECIAL CONDITIONS related to this WORK ORDER are as follows:

III. BASIS OF PAYMENT

- ☐ Time and Materials Basis
- ☐ Lump Sum Basis = (Lump Sum Amount: \$_____)
- ☐ Other as described hereafter:

IV. AUTHORIZATION OF WORK ORDER

Control System Supplier: _____

By: _____

Type Name: _____

Title: _____

Acceptance by Owner: City of Boardman, Oregon

By: _____

Type Name: _____

Title: _____

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EXHIBIT "B"

The Control System Supplier (CSS) may provide professional services to the Owner as may be requested by the Owner. Any services performed must be authorized by an approved Work Order. A general list of services that could be provided is summarized hereafter. This list is not all-inclusive, but is intended to provide a summary of services that could be provided.

General CSS Services.

- Assistance to the Owner in upgrading the water and wastewater control systems.
- Assistance with determining controls and monitoring technology to be utilized.
- Assistance with maintaining monitoring control and integration system functionality.
- Assistance with training City employees on the use of the monitoring control and integration system.
- Other services as may be required.